

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

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BRYCE YOKOMIZO
Director



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February 22, 2005

TO: Each Supervisor

A handwritten signature in black ink, appearing to read 'Bryce', written over the 'FROM' line.

FROM: Bryce Yokomizo, Director

SUBJECT: **STATUS REPORT OF STAGE 1 CHILD CARE CONTRACT
(BOARD ORDER SYN. #45 - DECEMBER 1, 1998)**

In response to your Board's December 1, 1998 order, this is the semi-annual Stage 1 Child Care contract evaluation report for July - December 2004 services. Statistical data has been updated to reflect the 13 contractors' performance of services under the contract for the final six months of 2004.

Collocation Staff: Contractor staff collocated at our CalWORKs and GAIN Regional offices continue to provide expedited referrals and child care authorizations to all CalWORKs participants seeking Child Care Services.

Average Number of Children Served: The monthly average number of children served in Stage 1 during the period was 19,380 compared to 19,391 during the previous six months, a slight decrease of 11 children.

Average Number of Cases Served: For the period July - December 2004, the average number of cases receiving Stage 1 Child Care Services was 12,154 cases per month. This is an increase of 18 cases from the January - June 2004 average of 12,136.

Complaints: During this reporting period, there was a decrease in the number of child care complaints received, with an average of 37 calls per month compared to 48 calls per month in the previous reporting period. The average monthly complaints continue to be less than one percent of the average monthly caseload.

"To Enrich Lives Through Effective And Caring Service"

Each Supervisor
February 22, 2005
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Monitoring: DPSS continues to monitor the agencies closely by conducting on-site case reviews to confirm that contractors adhere to contract provisions for time limits for making referrals, authorizing child care and issuing timely and correct child care provider payments. Other areas reviewed by DPSS include case record documentation and meeting the language requirements mandated for agencies' staff. Overall, DPSS has found services of the 13 contractors to be satisfactory.

Staff Turnover: Staff turnover rate during this period decreased 11 percent from the last six months rate of 13 percent. Eight of the 13 agencies increased the number of staff working on Stage 1 Child Care Services, while three of the contractors decreased staff between July - December 2004.

BY:cjr

Attachments

c: Executive Officer, Board of Supervisors
 Chief Administrative Officer
 County Counsel
 Child Care Planning Committee
 Auditor-Controller

NUMBER OF CHILD CARE CASES/PAYMENTS

The following chart reflects the combined number of Stage 1 Child Care authorizations and referrals processed by the Alternative Payment Program agencies and the authorized amount of Stage 1 Child Care payments issued.

ALTERNATIVE PAYMENT PROGRAM AGENCY	CASES RECEIVING REFERRALS AND CHILD CARE ASSISTANCE July-December 2004 (1)	AUTHORIZED AMOUNT OF PROVIDER PAYMENTS (2)
Center for Community and Family Services	7,454	\$7,310,997.10
Pathways	3,887	\$3,013,386.32
Child Care Information Service	2,807	\$2,070,694.49
Child Care Resource Center	11,886	\$8,571,728.85
Children's Home Society	7,265	\$6,456,567.86
City of Norwalk	744	\$528,819.71
Connections for Children	1,212	\$926,693.85
Crystal Stairs, Inc.	17,702	\$16,098,808.65
Drew Child Development Corporation	4,687	\$5,284,746.34
International Institute of Los Angeles	905	\$627,904.03
Mexican-American Opportunity Foundation	6,659	\$5,527,717.48
Options	3,821	\$3,093,320.46
Pomona Unified School District	3,897	\$3,118,169.16
TOTALS:	72,926	\$62,629,554.30

(1) Combines Agency claimed referrals plus authorizations posted to the Department's GEARS system, and the agencies monthly invoices from July through December 2004.

(2) Child care payments authorized by the agencies, as reported on the Department's GEARS system and the agencies monthly invoices from July through December 2004.